



## LIMITED WARRANTY

### Definitions

The following are key words and phrases which are included in these **Limited Warranty** provisions and have particular meaning:

<b>Coverage</b>	refers to the component protection <b>You</b> have been provided, based on the <b>Craft</b> type, as described in this <b>Limited Warranty</b> .
<b>Craft</b>	means the watercraft <b>You</b> have purchased and is covered by this <b>Limited Warranty</b> .
<b>Deductible</b>	means the amount <b>You</b> will need to pay as shown under "Deductible" for each covered <b>Failure</b> repair visit.
<b>Failure</b>	means the failure of a covered component resulting from a defect in materials or workmanship, but does not include gradual reduction in operating performance due to wear and tear or damage resulting from the failure of non-covered parts.
<b>We, Us, Our</b>	means the Warrantor, Formula Boats, Inc. (2200 West Monroe St., Decatur, IN 46733, 1-800-769-7242) which is the entity responsible for fulfilling the obligations of this <b>Limited Warranty</b> .
<b>Warrantor</b>	means <b>Formula Boats, Inc.</b>
<b>Authorized Administrator</b>	means <b>AMT Warranty Corp.</b> (P.O. Box 1189, Bedford, TX 76095, 1-866-327-6906)
<b>You, Your</b>	means the <b>Limited Warranty</b> holder or the person to whom this <b>Limited Warranty</b> was properly transferred.
<b>Limited Warranty</b>	refers to this limited warranty agreement, which was provided to <b>You</b> .

### Warranty of Performance

This is a **Limited Warranty** agreement between **You** and **Us**, and **We** warrant that **Your Craft** will not experience a **Failure** during the term of this **Limited Warranty**. **We** are responsible for fulfillment of the provisions under this **Limited Warranty**. All inquiries regarding the **Formula Guard Limited Warranty** should be directed to **Our Authorized Administrator, AMT Warranty Corp.**

#### DISCLAIMER AND LIMITATION

INCIDENTAL AND CONSEQUENTIAL DAMAGES ARE EXCLUDED. IMPLIED WARRANTIES OF FITNESS AND MERCHANTABILITY FOR A PARTICULAR PURPOSE AND ARE EXPRESSLY LIMITED TO THE DURATION OF THE LIMITED WARRANTY SET FORTH HEREIN. ANY IMPLIED WARRANTY OF WORKMANSHIP AND/OR SEAWORTHINESS IS EXCLUDED. YOUR RIGHTS UNDER STATE LAW: THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

## Terms & Conditions

The following represents the Coverage, Benefits, What to do in the Event of a **Failure** and Exclusions of **Your Limited Warranty**.

1. **COVERAGE PERIOD:** Coverage under this **Limited Warranty** begins on the original factory warranty in-service date of the **Craft** and will expire 5 years from the original factory warranty in-service date.
2. **FAILURE OF COVERED PARTS:** In the event of a failure of a covered component, we will repair or replace the covered component. Replacement parts may be new, remanufactured or replacement parts of like kind and quality.
3. **DEDUCTIBLE:** In the event of a **Failure** covered by this **Limited Warranty**, **You** will be required to pay a **Deductible** payment of \$25.00 for all covered **Failures** on a per repair visit basis, unless the failed part or component of **Your Craft** is one or more of the following:
  - a) If the failed part of **Your Craft** is a diesel engine, **You** will be required to pay a **Deductible** of \$100.00; and
  - b) Should a covered **Failure** require more than one visit to repair, only one **Deductible** will apply to that **Failure**.
4. **TERRITORY:** This **Limited Warranty** is limited to **Failures** which occur, and repairs that are made, within the territorial waters of the United States of America and Canada.
5. **LIMIT OF LIABILITY**
  - a) **Our** aggregate liability for the **Craft** shall not exceed \$15,000 for all Accessory Packages/Generator and Single Engine Stern/Drive/Inboard units smaller than 8.1 liter; \$30,000 for Twin Engine units smaller than 8.1 liter; \$25,000 on 8.1 liter and larger single gas and Diesel units; and \$50,000 on all Twin Engine 8.1 liter and larger gas and Diesel units.
6. **OUR RIGHT TO RECOVER:** If **We** pay anything under this **Limited Warranty** and **You** have a right to recover from another party, **Your** rights will become **Our** rights up to the amount **We** paid. **You** will do whatever is necessary to enable **Us** to enforce these rights.
7. **TRANSFER RIGHTS:** This **Limited Warranty** is for the benefit of the original **Limited Warranty** holder only. This **Limited Warranty** may be transferred upon payment of an administration fee, if applicable, and an inspection provided that the **Limited Warranty** is being transferred to a subsequent private purchaser of **Your Craft**. No transfer is valid until **You** submit the following:
  - a) Completed transfer application provided by **Us**.
  - b) Bill of sale showing sale date.Notwithstanding the foregoing, this **Limited Warranty** is immediately void should the **Craft** be REPOSSESSED or IF OWNERSHIP OF THE CRAFT IS TRANSFERRED TO A SECURED PARTY.
8. **MAINTENANCE REQUIREMENTS:** **You** must maintain **Your Craft** according to **Our** recommendations as outlined in the owner's manual. **You** must be sure only the proper grade of lubricants and coolants, as recommended by **Us** and/or the original manufacturer, are used in **Your Craft**. **Craft** and Engines must receive an annual inspection by an authorized Formula dealer. If this is not possible, a qualified Dealer or Certified Mechanic may be substituted. It is necessary for **You** to retain verifiable receipts for all parts and materials necessary to perform the required maintenance. If necessary, this documentation will be verified by the **Us**. **Failure to supply maintenance records may result in denial of your claim(s)**.
9. **VENUE AND JURISDICTION:** ANY LITIGATION RELATED TO THIS LIMITED WARRANTY MUST BE MAINTAINED IN EITHER THE FEDERAL DISTRICT COURT FOR THE NORTHERN DISTRICT OF INDIANA, FORT WAYNE DIVISION (OR ANY SUCCESSOR JURISDICTION) OR IN A STATE COURT SITTING IN ADAMS COUNTY, INDIANA. YOU HEREBY IRREVOCABLY CONSENT AND SUBMIT TO THE EXCLUSIVE JURISDICTION OF THE APPLICABLE FEDERAL OR STATE COURTS SPECIFIED HEREIN AND IRREVOCABLY WAIVE ANY OBJECTION YOU MAY HAVE BASED UPON IMPROPER VENUE, FORUM NON CONVENIENS, OR OTHER SIMILAR DOCTRINES OR RULES.
10. **LIMITATION OF ACTIONS:** Any action, at law or equity, must be commenced by filing within one year of the date of the first claim made on a particular component.
11. **NO VERBAL WAIVER OR MODIFICATION:** This **Limited Warranty** sets forth the entire agreement between **You** and **Us** for repair and reimbursement of the covered parts. **We** do not authorize any party to make any revisions, modification and/or wavier of these terms. There are no oral modifications, waiver or extensions.

## Coverage

### COMPONENTS NOT LISTED ARE NOT COVERED.

**ENGINE:** Internally lubricated parts including: pistons, piston rings and pins; crankshaft; main bearings; push rods; cap bolts; connecting rods; rod bearings; camshaft and camshaft bearings; timing chain and timing gears; valves, valve springs, valve guides, valve seats and valve push rods; thermostat components, sending units (temperature and oil pressure), knock

sensor, main seals, intake and exhaust valves; lifters; oil pump; rocker arm cover; harmonic balancer; timing belt; cylinder heads; cylinder liners; oil pan; engine mounts; distributor housing; distributor shaft; distributor bearings; flywheel ring gear; flywheel coupler. Engine head, engine block and cylinder sleeves and intake manifold only if damaged by a failure of a covered internally lubricated part. **DIESEL ENGINE ONLY:** Cylinder head bolts; air intake housing; turbochargers (up to 3); compressor, main bearing bolts; rod bolts; rocker arms; oil cooler housing; oil filter housing; flywheel housing; pump drive gears; front covers; idler gears; balancer cover housing.

**CLOSED COOLING SYSTEM:** Engine water/coolant circulating pump; oil cooler; heat exchangers (for closed cooling system only). **We do not cover failures to heat exchangers due to corrosion or clogging due to salt, debris or other contaminants.**

**TRANSMISSION:** Internally lubricated parts including: clutch plates and clutch drums; thrust plates; planetary gears; shift bands; reduction gears and reduction bearings; Drive plate, temperature switches, neutral safety switch, control valves, transmission oil cooler, shafts; bearing carriers; hydraulic pumps; hydraulic pistons; valve bodies; transmission mounts; oil pan, seals, gaskets. Transmission case only if damaged by a failure of a covered internally lubricated part.

**V-DRIVE:** Internally lubricated parts including: bearings; thrust bearings; bevel gears; shafts; shims; bearing carriers. V-drive case only if damaged by a failure of a covered internally lubricated part.

**STERN DRIVE LOWER UNIT:** Internally lubricated parts including: forward gears; reverse gear; pinion gears; clutch dog; dog pin; cam follower; prop shaft; drive shaft; shift shaft; bearings; pinion nut and washer, shims; bearing carriers, seals, gaskets. Gear case only if damaged by a failure of a covered internally lubricated part.

**STERN DRIVE UPPER GEAR CASE:** Internally lubricated parts including: upper drive gear set; clutch dogs and cones; shift cams; shims; bearings; bearing carriers; upper drive shaft; spring kit, spanner cover nut, seals, gaskets. Gear case only if damaged by a failure of a covered internally lubricated part.

**INTERMEDIATE HOUSING:** Intermediate shaft; universal joints; universal joint bellows, gimbal ring, bell housing, gimbal ring bushings, hinge pins & screws, intermediate shift bellows, oil reservoir bottle and cap and level switch assembly; bearings; gimbal bearings; center yoke; drive yoke; engine coupler. Intermediate housing case only if damaged by a failure of an internally lubricated part.

**IGNITION:** Ignition module; ignition trigger coil; ignition high output coil; spark plug wires.

**VOLVO IPS PROPULSION SYSTEM:** Axle shaft; steering knuckle; steering position sensor; IPS joystick; intermediate housing ring; IPS wiring harness.

**VOLVO IPS UPPER GEAR UNIT:** Internally lubricated parts contained within the upper gear housing including: upper drive gear set, disc pack, bearings, shims, bearing carriers, upper drive shaft, shift cams, shift cones, oil pump, steering motor and planet gear, intermediate housing, oil cooler, connecting kit, plus the **upper gear housing if damaged beyond repair by a covered component.**

**VOLVO IPS LOWER UNIT:** Internally lubricated parts contained within the lower gear housing including: gears, propeller shaft, drive shaft, bearing carriers, bearings, **plus the lower gear housing if damaged beyond repair by a covered component.**

**ELECTRICAL:** alternator brushes, alternator rotor, alternator brush holder, alternator stator, voltage regulator/rectifier; electronic ignition module; ECM, choke, choke solenoid, electric choke solenoid; ignition switch, coolant temperature switch, oil pressure switch, starter motor; starter armature; starter field windings; starter magnets; starter brushes; starter brush holder; starter bushings; starter end caps; engine mounted terminal blocks; starter drive; starter solenoid; engine mounted wiring.

#### **STEERING:**

**Power steering:** steering control helm assembly; control rack and yoke assembly; power steering pump; power steering pump pulley, power steering oil cooler, power steering cylinder; steering wheel; steering wheel mounting hub, cables.

**Hydraulic steering:** hydraulic steering head; hydraulic steering lines; hydraulic steering cylinder; hydraulic steering flow valves, cables.

**CONTROLS:** All parts contained within control box; control box housing; cams; eccentrics; bushings; shafts pivots; neutral safety switch; shift switch; shift control cable; throttle control cable; control box trim switch.

**POWER TRIM:** Power trim motor/pump; trim cylinders; cylinder rams; cylinder seals; cylinder mounts and pivots; trim motor actuator solenoids; trim wiring harness; trim master control switches; sender/limit switches, control valve; pump and reverse lock valve, trim reservoir, and cap assembly.

**FUEL SYSTEM:** Fuel injectors, injector rails, (VST) vapor separator, (IAC) idle air control valve, pressure regulator, fuel distributors, fuel injection pumps (high and low pressure); ECU module; throttle position sensor; manifold pressure sensor; idle speed control; air flow sensor; detonation sensor; coolant sensor, fuel cooler, ignition pick up sensor; fuel delivery pump; fuel pump diaphragm; flame arrestor.

**SEALS & GASKETS:** Seals and gaskets, if needed, for covered components. **Failures** caused by worn or mis-installed gaskets are not covered.

## Benefits

**SERVICE ASSIST:** In the event of a **Failure** of a covered component listed in this booklet, the **Limited Warranty** will reimburse the cost of a "service assist" to include the following: on water towing, hoist/lift-out, haul-out, dockside repair call, pick-up, delivery or like services if necessary to perform the covered repair. Reimbursement will be for one (1) hour of the posted shop labor rate not to exceed \$100 per claim occurrence and must be performed by a factory authorized marine repair facility.

**HOIST/HAUL-OUT:** The **Limited Warranty** will pay up to \$100.00 for the actual cost of Hoist/Haul-Out anytime a covered component fails requiring Hoist/Haul-out to facilitate diagnosis or repairs (except where prohibited by law). Any reimbursement shall be the actual Hoist/Haul-Out charges in excess of any applicable reimbursement from any other party, including but not limited to, a manufacturer, association or insurer.

**TOWING:** The **Limited Warranty** will pay up to \$100.00 for towing anytime a covered component fails causing the **Craft** to be towed either in water or on land (except where prohibited by law). Any reimbursement shall be the actual Towing charges in excess of any applicable reimbursement from any other party, including but not limited to, a manufacturer, association or insurer. Towing must be performed by a valid marine towing company or authorized marine service facility.

## Accessory Component Coverage

**THE COMPONENTS LISTED BELOW ARE COVERED BY THE LIMITED WARRANTY. COMPONENTS NOT LISTED ARE NOT COVERED.**

- **Air Conditioner:** (up to three units), compressor, condenser, circulation pumps, heat exchanger, evaporator, thermostat, capacitors, relays, fans.
- **Heating:** heating elements, control panel, thermostat, blower motor.
- **Water System:** water pump, water heater, compressor, drain system, sump pump, fittings, faucets.
- **Waste System:** shower, toilet, sink(s), holding tanks, macerator, gate valves, connections, vacuum pump, waste level monitoring display and sending unit. Note: pipes and leaks from piping and vacuum accumulations are excluded.
- **Appliances:** Galley sink and faucet, refrigerator (up to two units) excludes ice maker, freezer (one unit), range/cook top, convection oven, microwave, ice maker (one unit), central vacuum system (applies to built-in units only).
- **12 Volt/24 Volt Electrical:** battery charger/converter/inverter, shore power onboard receptacle(s), shore power main switch, circuit panel, circuit breakers.
- **Electrical:** Interior courtesy lights, battery main switch, battery isolator, battery selector switch, battery box, fuse block, fuse holder, chart light, transom light, bow light, docking lights, underwater lights, voltmeter, electric horn, windshield wiper motor, accessory switches, hatch lift motor(s) and switches, multi function remote control for lighting and PWC lift (no coverage for loss of remote).
- **Hydraulic Lift/Swim Platform:** hydraulic cylinders, hydraulic pump, wiring harness, control panel.
- **Bow Thruster:** Control Joystick, wiring harness. (Bow Thruster motors not included)
- **Instrument Panel:** speedometer head, tachometer head, volt meter gauge, hour meter, oil pressure gauge, trim gauge, fuel gauge, temp gauge, SmartCraft gauges, and sending units (applies to factory installed units only).
- **Compass:** compass head, mounting brackets (excludes digital models).
- **Audio and Visual System:** Head units, CD changer, XM/Sirius satellite radio tuner/antenna/tuner box. cassette player, AM/FM tuner, IPOD/MP3 Dock, Satellite TV Antenna and Tuner, VHF radio, TV/DVD combination units (up to 2) (applies to factory installed units only).
- **Planing/Trim Tabs:** (Labor charges only) pump, trim cylinders, trim tab indicator, planing plates.
- **Bilge:** pump, manual control panel switches, automatic float switches, wiring harness, blower venting system.
- **Remote Spotlight:** control panel, horizontal/vertical control motors, light housing.
- **Horns:** air horns, air horn compressor, air solenoids, control panel, electric horns.
- **Anchor:** winch, electric windlass motor, bow pulpit guide, chain counter gauge and sensor switches.
- **Speedometer/Tachometer:** speedometer head, tachometer head, speed log, speed sensor, mounting brackets, control cable.
- **Digital Depth Finder:** depth sounder, transducer, control cable, wiring harness (applies to one factory installed unit only).
- **Electric Shore Power/Hose Reels:** motor, switches (applies to one shore power and one hose reel)
- **Boat Hardware:** Deck rails, grab rails, hand rails, bow eyes, rope cleats, anchor chocks, top slides, door hinges and latches, deck plates.

### Navigation Coverage

**Navigation System:** radar, GPS unit, GPS map receiver, auto pilot, and all integral components of said systems as listed on the original invoice.

### Generator Coverage

**Engine:** internally lubricated parts including: pistons, piston rings and pins; crankshaft, main bearings, connecting rods, rod bearings, camshaft, camshaft bearings, timing chain, timing gears, valves, valve springs, valve guides, valve seats, valve push rods, lifters, oil pump, rocker arm cover, harmonic balancer, oil pan, engine mounts, distributor housing, distributor shaft, distributor bearings, flywheel ring gear. Engine head, engine block and cylinder sleeves and intake manifold only if damaged by a failure of a covered internally lubricated part.

**Electrical:** switch box/amplifier, alternator, voltage regulator/rectifier, ignition coil, starter motor, solenoid, engine mounted wiring harness

**Closed Cooling System:** engine water coolant circulating pump, heat exchangers (for closed cooling system only).

**Generator Electrical:** armature, fields brushes, end frame and housing, generator mounted control panel, rectifier (does not include removal and/or installation of unit).

## What to do in the Event of a Failure

1. Prevent Further Damage - **You** should use all reasonable means and precautions to protect **Your Craft** from further damage. This **Limited Warranty** will not cover damage caused by not securing a timely repair of the failed component.
2. If **Your Craft** breaks down, return to an authorized Formula Dealer during normal service department hours. If this is not possible, take **Your Craft** to the licensed repair facility of your choice (**You** may contact **Us** for assistance in locating a repair facility).
3. Instruct the repair facility that they must obtain an authorization number from **Us** prior to proceeding with repairs. The amount so authorized is the maximum that will be paid. Any additional amounts need prior approval.
4. In some cases, **You** may be required to authorize the repair facility to inspect or tear down **Your Craft** to determine the cause and cost of the repair. **You** will be responsible for these charges if **Failure** is not covered by this **Limited Warranty**. **We** reserve the right to require an inspection of **Your Craft** prior to any repair being performed.
5. After **We** have been contacted, review with the repair facility components that will be covered by this **Limited Warranty**.
6. **We** will reimburse the repair facility or **You** for the cost of authorized repairs performed on **Your Craft**. All repair orders and necessary documentation must be submitted to **Us** within thirty (30) days to qualify for payment.
7. If all or part of your claim is not covered, consider that it may be covered under a separate liability and/or hull coverage.

For questions, please contact **Our Authorized Administrator** at:

**AMT Warranty Corp.**  
Attn: Claims Department  
P.O. Box 1189  
Bedford, Texas 76095  
1-866-327-6906  
Claims Fax: 1-817-785-6708  
Email: [AMTClaims@amtrustgroup.com](mailto:AMTClaims@amtrustgroup.com)

## What is not Covered

**PARTS NOT LISTED ARE NOT COVERED. THIS LIMITED WARRANTY PROVIDES NO COVERAGE OR BENEFITS FOR THE FOLLOWING:**

- A. FAILURES WHICH OCCUR OR REPAIRS PERFORMED, OUTSIDE THE TERRITORIAL WATERS OF THE UNITED STATES AND CANADA.
- B. REPAIR OR REPLACEMENT OF ANY COMPONENT PARTS NOT SPECIFICALLY COVERED BY THE LIMITED WARRANTY.
- C. REPAIRS OF COVERED COMPONENTS REQUIRED AS A RESULT OF THE FAILURE OF A NON-COVERED COMPONENT.
- D. REPAIRS REQUIRED AS A RESULT OF OTHER THAN A MANUFACTURER'S DEFECT, SUCH AS A DESIGN DEFECT OR
- E. NORMAL WEAR.
- F. REPAIR TO PISTONS, RINGS AND/OR PINS DUE TO CARBON OR "COKING" CONDITION.
- G. REPAIR TO VALVES DUE TO CARBON, DISHED, TULIPED OR STUCK CONDITION.
- H. LOSS AS A RESULT OF WATER INGESTION THROUGH THE INTAKE MANIFOLD, CARBURETOR, OR EXHAUST SYSTEM.
- I. REPAIR OR REPLACEMENT OF ANY COMPONENT COVERED BY INSURANCE OR THE MANUFACTURER'S LIMITED WARRANTY OR RECALL POLICIES AFTER THE LIMITED WARRANTY EXPIRES WHETHER COLLECTIBLE OR NOT.
- J. DAMAGE AS A RESULT OF IMPACT, COLLISION OR GROUNDING.
- K. MAINTENANCE SERVICES SPECIFIED IN THE OWNER'S LITERATURE SUPPLIED WITH THE PRODUCT AND THE PARTS USED IN CONNECTION WITH SUCH SERVICES SUCH AS, BUT NOT LIMITED TO, ADJUSTMENTS, SPARK PLUGS, OIL OR FLUIDS, BELTS, HOSES, OIL FILTERS AND CLAMPS, MISCELLANEOUS AND SHOP SUPPLIES.

- L. USE OF EQUIPMENT AND ACCESSORIES NOT INSTALLED BY THE MANUFACTURER OR DEALER, OR IMPROPER INSTALLATION OF THESE ITEMS BY THE MANUFACTURER OR DEALER. LOSS OR DAMAGE ARISING OUT OF WIRING, CABLING, PIPING AND FITTINGS SUCH AS HOSE CLAMPS IS EXCLUDED.
- M. LOSS OF DETONATION, OVERHEATING, PRE-IGNITION, OR LEAN OR IMPROPER FUEL MIXTURE UNLESS CAUSED BY THE FAILURE OF THE OIL INJECTION SYSTEM (CARBURETORS ARE NOT COVERED). LOSS CAUSED BY FOREIGN SUBSTANCE IN THE FUEL AND/OR OIL NOT RECOMMENDED BY THE MANUFACTURER.
- N. LOSS CAUSED BY EXTERNAL WATER INLETS, OR OUTLETS AND/OR INTERNAL WATER PASSAGES BEING CLOSED OR RESTRICTED, OR MOTOR/DRIVE IMPROPERLY MOUNTED.
- O. REPAIRS REQUIRED AS A RESULT OF (A) FAILURE TO PROPERLY CARE FOR OR MAINTAIN THE PRODUCT; (B) FIRE, ACCIDENT, ABUSE, NEGLIGENCE OR ACT OF GOD; (C) FAILURE TO PROPERLY OPERATE THE PRODUCT; (D) MODIFICATION OR ANY ALTERATION TO PRODUCT NOT RECOMMENDED OR APPROVED BY THE MANUFACTURER; (E) USING THE PRODUCT FOR SPEED EVENTS SUCH AS RACES OR ACCELERATION TRIALS; (F) RUST, COSMETIC OR PAINT CHANGES; ELECTROLYSIS OR CORROSION; (G) INADEQUATE OR IMPROPER HAUL-OUT; LAUNCH, TOWING AND STORAGE (INCLUDING RACK STORAGE); (H) FREEZING OR ICE DAMAGE; (I) WATER DAMAGE DUE TO SUBMERSION; (J) REVERSE POLARITY; (K) AQUATIC GROWTH, SEAWEED, ALGAE, BARNACLES OR ZEBRA MUSSELS; (L) OVERHEATING (REGARDLESS OF CAUSE), DETERIORATION, CONDENSATION AND CONTAMINATION; (M) THE FAILURE OR LOOSENING OF EXTERNAL FASTENERS AND/OR BOLTS.
- P. UNAUTHORIZED REPAIRS PERFORMED BY ANYONE OTHER THAN AUTHORIZED DEALERS AND REPAIRS REQUIRED AS A RESULT OF PARTS USED OTHER THAN THOSE RECOMMENDED BY THE MANUFACTURER.
- Q. ADDITIONAL SERVICE WORK REQUESTED BY YOU OTHER THAN NECESSARY TO SATISFY THE LIMITED WARRANTY COVERED REPAIRS.
- R. CHARGES FOR INSTALLATION OF APPROPRIATE CARBURETOR JETS OR GEARS TO MEET LOCAL ALTITUDE REQUIREMENTS.
- S. REMOVAL AND/OR REPLACEMENT OF CRAFT BULKHEADS, DECK, HULL, GEAR, EQUIPMENT OR ANY MATERIAL FOR NECESSARY ACCESS TO THE PRODUCT.
- T. BODILY INJURY OR PROPERTY DAMAGE ARISING OR ALLEGEDLY ARISING OUT OF A DEFECT IN THE DESIGN, MANUFACTURE, MATERIALS OR WORKMANSHIP OF A COVERED COMPONENT.
- U. PROPELLER(S) AND ANY DAMAGE TO COVERED COMPONENTS, IF DAMAGE WAS CAUSED BY PROPELLER(S).
- V. ANY AND ALL DAMAGE TO HULL, OR PARTS OF THE CRAFT NOT A PART OF THE COVERED COMPONENTS.
- W. SIMILAR REPAIRS TO THE SAME COMPONENT WITHIN A 90-DAY PERIOD.
- X. REPLACEMENT OF SEALS AND GASKETS DUE TO SEEPAGE OR OVERHEATING. MINOR LOSS OF FLUID IS NOT A MECHANICAL FAILURE.
- Y. ANY DAMAGES TO THE CRAFT ARISING FROM THE FAILURE OF THE TRAILER.
- Z. REPAIRS TO PARTS OF THE CRAFT NOT SPECIFICALLY INDICATED UNDER THE "WHAT IS COVERED" SECTION OF THIS LIMITED WARRANTY.
- AA. BOW THRUSTER MOTORS.
- BB. FAILURE DUE TO FUEL THAT CONTAINS MORE THAN 10% ETHANOL.
- CC. DAMAGE TO A COVERED COMPONENT CAUSED BY A NON-COVERED COMPONENT.

## Service Department Guidelines for Claims Handling

### *Follow these steps when handling a claim:*

1. Advise **Limited Warranty** holder that evaluation of a **Failure** does not mean that the repair is covered under this **Limited Warranty**. All covered repairs must receive prior authorization by **Us**.
2. Prior to any repair being made, contact **Us** to Register the claim. Any claim for repairs that have not been Registered will not be covered. In some cases, the Limited Warranty holder may need to authorize the repair facility to inspect and/or teardown the Craft in order to determine the cause and cost of the repair. The Limited Warranty holder will be responsible for these charges if the failure is not covered under this Limited Warranty. We reserve the right to require an inspection of the Craft prior to any repair being made. Please save all components, including fluids and filters, should **We** require outside inspection.
3. Determine the cause of **Failure**, correction required and cost of the repairs.
4. Contact **Our** Claims Advisor at **1-866-327-6906** to get authorization to proceed with the claim. Be prepared with the following when placing the call:
  - a) Customer's Name, Hull Identification Number and **Limited Warranty** Number.
  - b) Customer complaint, cause of **Failure** and recommended correction.
  - c) Cost of repair, including all itemized parts, labor and other covered charges.
5. The Claims Advisor will verify coverage and do one of the following:
  - a) Approve Claim - If approved, **You** will be given a Repair Authorization Number to be recorded on the repair order. The authorized amount is the maximum that will be paid. Additional amounts must receive prior approval.
  - b) Require Additional Evaluation, Inspection or Tear Down - **We** may require an inspection prior to repair being completed. If a tear down is required to determine cause of **Failure**, **Limited Warranty** holder must authorize same. Notify **Limited Warranty** holder that if the repair is not covered, then **Limited Warranty** holder will be responsible for cost of the tear down. Repair facility should save all components requiring inspection, including fluids and filters. The Claims Advisor will arrange for the inspection. If inspection is not made within forty-eight (48) hours, contact the Claims Advisor.
  - c) Deny the claim and provide the reason for the denial.
6. Review **Our** findings with **Limited Warranty** holder as well as what will be covered by **Limited Warranty** and what portion of the repairs, if any, will not be covered.
7. Obtain **Limited Warranty** holder's authorization to complete repairs. All repair orders must have customer's signature to qualify for payment.
8. Submit **repair** order(s) which should contain Customer Full Name, Hull Identification Number, **Limited Warranty** number, authorization number, authorized amount, and Customer Signature to **Our Authorized Administrator** within thirty (30) days at the following address:

**AMT Warranty Corp.**  
**Attn: Claims Department**  
**P.O. Box 1189**  
**Bedford, Texas 76095**  
**1-866-327-6906**  
**Claims Fax: 1-817-785-6708**  
**Email: [AMTClaims@amtrustgroup.com](mailto:AMTClaims@amtrustgroup.com)**